

# Beaumont Code of Conduct

Beaumont aims to be a safe, relaxed and friendly environment for all our guests. We would ask that all guests respect the Code of Conduct detailed below in the interests of everyone's enjoyment and well-being.

**Should you have any safety concerns, please contact Beaumont's 24-hour Help Desk on 0116 2352561 or Leicester Police on 999.**

**Beaumont consistently aims to maintain high standards and does not permit the following:**

- Any intimidation of our guests by groups of individuals. Any groups without the intention to shop may be asked to leave Beaumont.
- Unsociable or anti-social behaviour.
- The wearing of any item of clothing which restricts the view of one's head/face (e.g. hoods and balaclavas) with the exception of religious headwear or face masks - You should be prepared to remove your face covering if asked to do so by police officers and staff for the purposes of identification.

**We would also ask our guests to adhere to the following conditions:**

- The carrying of alcohol in open containers and the consumption of alcohol in the malls, car parks or other external areas is prohibited, and alcohol may only be consumed within appropriately licensed premises within the centre.
- Any act of vandalism will be notified to the Police.
- Any person either bringing, selling or taking any illegal substance, or drugs paraphernalia within Beaumont will be reported to the Police immediately.
- No use of legal highs is permitted including N<sub>2</sub>O canisters.
- Clear access routes must be maintained for emergency services.
- Under exceptional circumstances Beaumont may request that guests are subject to a search of their person upon permission of entry.

Beaumont Shopping Centre Management reserves the right to deny an individual or individual's entry to Beaumont including the centre and external areas for any period of time as it may determine in its absolute discretion and has the right to escort any such individual or individuals from the Beaumont site. In addition, any individual or individuals who disregard the Code of Conduct will be excluded from Beaumont at the entire discretion of Beaumont Shopping Centre Management.

**Ensuring that our guests are free to shop and relax, Beaumont does not permit the following:**

- Leafleting, canvassing or the conducting of third-party interviews or surveys unless agreed by Beaumont Centre Management.
- Unauthorised busking or the selling of goods in the centre car parks or other external spaces.
- The convening of car clubs, meet-ups or car cruising.
- Pets coming into the centre, with the exception of assistance dogs. Pets are otherwise permitted in the external spaces but must be kept on leads and in all cases, guests must appropriately dispose of any pet faeces.

**To ensure the health and safety of our guests, Beaumont asks that visitors respect and show due consideration for the building, environment and other users by:**

- Adhering to our no smoking policy within the malls. Smoking of cigarettes is only permitted within designated areas.
- Keeping clear of all fire escapes except in an emergency.
- Not cycling, rollerblading using micro-scooters, Segway scooters and hoverboards or skating in the centre.
- Parking only in the appropriate designated car parking spaces, adhering to the car parking terms of use and in particular leaving specifically designated car parking spaces free for use by our disabled customers and family groups.
- Not climbing or sitting on any balustrade, barrier, fence, escalator infill or railing.
- Using customer lifts and escalators appropriately.
- Disposing of any litter appropriately in the receptacles provided within the centre and external areas.

## Photography & Filming

We do encourage guests to enjoy their experience at Beaumont, including the taking of photographs during their visit for their own personal and domestic use. We reserve the right, however, to ask guests not to film or take photographs within Beaumont where we feel that it is necessary in the interests of the safety, privacy or enjoyment of other guests or so as to prevent any civil or criminal offence being committed. Commercial photography and filming can only be conducted with the express permission of the Beaumont Centre Management Team.

If you would like to film or take photos during your visit to Beaumont and have any questions as to what is permitted under this code, please contact the Beaumont Centre Management Team on 0116 2352561 who will be happy to provide you with further assistance.

Beaumont is private property owned and managed by the Savills group of companies. Entry to Beaumont (which may include the airspace above) is subject to our consent. Beaumont does not permit the flying of drones or similar technologies, other than those deployed by the emergency services or other competent bodies on or over Beaumont.

We reserve the right to take such actions as we consider appropriate, including court proceedings including but not limited to an injunction to prevent you from flying drones or similar technologies on or over Beaumont, or prevent you entering upon Beaumont.

We may from time to time undertake photographs and/or videography of areas at Beaumont including guests and their property for publicity, advertising and communication materials in relation to services and facilities offered at Beaumont. We shall where practicable, notify guests for example by way of notices and request specific waivers, however by entering Beaumont you agree to the use of any such photographs or videos.

Beaumont Shopping Centre reserves the right to amend this Code of Conduct at any time without prior notice.

**Beaumont Shopping Centre Management Team,**

**Centre Management Office, 25 Beaumont Way, Leicester, LE4 1DS**

**Beaumont is operated by Savills Plc ("we", "us", "our" or "Savills" in the above).**

